

SERVICE ADVISORY

FOR IMMEDIATE RELEASE: March 4, 2020 5:15 a.m. Service Advisory #5

All WeGo bus service routes restored; detours, delays remain in effect Regional bus service operating as normal, no Star AM service

NASHVILLE – Overnight, WeGo Operations staff has continued to assess road and track conditions for this morning's train and bus service.

Update on Wednesday AM Service Levels:

- Operation on all local service bus routes have been restored, though some remain on modified routes. Information on those detours can be found <u>here</u>.
- As announced last night, the **WeGo Star** will not operate this morning due to crews' ongoing efforts to remove debris and power lines on the tracks.
- Reminder that **Regional bus** service will operate in the morning as regularly scheduled, but customers are still asked to plan ahead in the event of delays.
- Access continues to accept next day reservations only.

Safety is our number one priority, so please be aware that there may be additional delays as bus operators are proceeding cautiously, particularly through effected areas.

Expect further updates regarding this afternoon's service later this morning.

Operational management will continue to monitor road conditions and update customers through all of our channels. Riders can stay informed and up to date by checking one of the mobile real-time information tools such as Google Transit or the **Transit App**, following us on social media or subscribing to our newsletter.

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