

SERVICE ADVISORY

FOR IMMEDIATE RELEASE: March 5, 2020 12:40 p.m. Service Advisory #7

UPDATE: Thursday PM and Friday Transit Service

Some local bus routes remain on detour. Star service Friday morning still being determined

NASHVILLE – This week, WeGo Operations staff have been assessing road and track conditions in Davidson and Wilson Counties to determine when full transit service can be restored.

Update on Thursday PM Service Levels:

- The WeGo Star will not operate this afternoon. Crews from Nashville Electric Service (NES), the Tennessee Emergency Management Agency, and RJ Corman are continuing work to clear the tracks. The possibility of Friday morning service restoration will be determined later this afternoon, and an update will be provided to customers this evening.
- Operation on all **local service bus** routes has been restored, though some continue to operate on detour. Updated information on detours can be found on our website at WeGoTransit.com.
- We are working with fellow Metro Agencies like the Office of Emergency Management, NES, and Metro Public Works to prioritize full service restoration on the following routes:
 - o 56 Gallatin
 - o 29 Jefferson
 - o 6 Lebanon
- Reminder that Regional bus is operating as regularly scheduled.
- Access is now able to accept service reservations as normal. Customers in and around should still plan for delays due to traffic and road closures.

Safety is our number one priority, so please be aware that there may be additional delays as bus operators are proceeding cautiously, particularly through effected areas. Operational management will continue to monitor road conditions and update customers through all of our channels.

Expect further updates for regarding Friday morning's train service this evening.

All updates regarding bus service within Davidson County will be shared on one of WeGo's many digital platforms. Riders can stay informed by checking one of the mobile real-time information tools such as Google Transit or the **Transit App**, following us on social media, or subscribing to our newsletter.

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