

MEDIA ADVISORY

FOR IMMEDIATE RELEASE: March 27, 2020

WeGo to implement modified service plan in response to COVID-19 Due to social distancing and ridership needs, agency adjusts service

NASHVILLE – Starting Monday, March 30, WeGo Public Transit will begin operating a modified service plan until further notice to be responsive to recent ridership changes due to the COVID-19 pandemic. Service modifications were created in partnership with Amalgamated Transit Union Local 1235 leadership to ensure changes could best balance the ongoing transportation needs of customers and the continued health and safety of bus operators.

The new plan, best described as a Saturday Plus scenario, reduces service on most routes to the level of normal Saturday service, plus supplemental service on select routes to accommodate downtown Nashville commuters on regional bus and train service.

Local Bus

 Most routes will operate on its Saturday schedule during the week. The following routes will not operate until further notice:

o 24 Bellevue

41 Golden Valley

35 Rivergate

o 43 Hickory Hills

o 38 Antioch

73 Bell Road

- Some routes will have an extra morning trip added prior to 6:00 a.m. to accommodate those using transit for work that wouldn't otherwise be served by the Saturday schedule.
- Service on the weekends will run as normal.

Access

- WeGo Access will operate on a modified Saturday schedule, with service beginning at 5:00 a.m. and ending at 11:00 p.m.
- Access on Demand will continue to operate as normal.

Regional Bus

- Regional buses except for those serving Rutherford County will operate on a modified schedule, with reduced trips in the mornings and afternoons.
- The 84 Murfreesboro and 86 Smyrna/LaVergne will not operate until further notice. Those traveling from Rutherford County are encouraged to take the 96 Nashville/Murfreesboro, which will operate on a modified weekday schedule.

Star + Shuttles

- The Star will operate on a reduced schedule, with the third inbound/outbound trip of the morning cancelled and the third inbound/outbound trip of the afternoon cancelled. All other trips will run as scheduled.
- The 64 Star Downtown Shuttle will not operate until further notice.
- The 93 West End Shuttle trips will align with the new train schedule, with the third morning trip and third afternoon trip cancelled.

An overview of the new plan as well as individual route schedules can now be found at WeGoTransit.com. Customers can also check out one of the available real-time information tools such as the Transit App or Google Transit. Members of the public are encouraged to sign up for WeGo's newsletter, follow them on social media, and visit WeGoTransit.com to get updates on initiatives, community events, updates, and general information.

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Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.