



# MEDIA ADVISORY

FOR IMMEDIATE RELEASE:  
December 31, 2020  
Updated: 3 p.m.

## WeGo service operational with adjustments *Will operate around modified investigation zone*

**NASHVILLE** – Effective 4 a.m. Friday, January 1 and continuing through Thursday, January 7, detours through the downtown core will remain in place with no changes. Buses will operate on a Sunday/Holiday schedule on January 1 in observance of New Year’s Day, but will return to regular service on Saturday, January 2. Detour details attached.

**WeGo’s phone lines are now operational. Riders may call all regular lines to reach our services. The temporary call line at 629-239-0474 will remain online until January 2.**

No buses or Access trips will pick up, drop off, or operate Downtown between Dr. Martin Luther King, Jr. Boulevard and Broadway, from 1<sup>st</sup> Avenue North to 3<sup>rd</sup> Avenue North. WeGo customers should expect delays in the areas surrounding the “investigation zone” related to detours and road closures. Information below details WeGo services:



**WeGo Star and shuttles:** Star will operate to Riverfront Station. The station is open for use of restrooms or ticket sales. Route 64 is not operating due to COVID-19 and Route 93 is on detour. See below.

**Regional bus services:** Operating normally according to modified service levels.

**Local bus services:** Operating normally with detours in place on several routes, all other routes operating on modified service levels. See below.

**Access service:** Operating normally but no pick-ups or drop-offs in investigation zone. Please call 615-880-3970 or email [accessmta@nashville.gov](mailto:accessmta@nashville.gov) to make reservations.

**Call Center:** AT&T has restored service to our phone lines. Riders no longer need to use our temporary call line.

Customers are advised to stay out of the investigation zone until further notice. Please board at WeGo Central (400 Dr. Martin Luther King Jr. Blvd.) or at another stop along the route outside of this zone. Be aware that there may be additional delays as bus operators respond to conditions on the ground, including changing road closures. Due to conditions, please plan for additional travel time regardless of your preferred route.

Members of the public are encouraged to follow on social media and visit [WeGoTransit.com](http://WeGoTransit.com) for continuous updates. Customers can also check one of the mobile real-time information tools such as Google Transit or the Transit App for detailed detour information.

## Buses on detour due to explosion investigation, clean-up

Beginning 4 a.m. Friday, January 1 and continuing through Thursday, January 7, six bus routes will be on detour due to explosion investigation and clean-up. Buses will stop at every stop along their detour.

No buses will pick up, drop off, or operate Downtown between Dr. Martin Luther King, Jr. Boulevard and Broadway, from 1st Avenue North to 3rd Avenue North. WeGo customers should expect delays in the areas surrounding Downtown related to detours and road closures.

Safety is our number one priority, so be aware that there may be additional delays as bus operators respond to conditions on the ground, including changing road closures.

**Please plan to board buses at stops before and after the detours.** Buses will pick up and drop off passengers at any designated bus stops provided safe operations are maintained. Please refer to the **Transit App** on your mobile device for more detour information.

**6 Lebanon Pike – From downtown:** Buses will detour from Central and resume the regular route on Hermitage Avenue at Korean Veterans Boulevard. **To downtown:** Buses will detour on Korean Veterans Boulevard at Hermitage Avenue to Central.

**18 Airport – From downtown:** Regular route. **To downtown:** Buses will detour on 8<sup>th</sup> Avenue at Lafayette Street to Central.

**34 Opry Mills (Local Trips) – From downtown:** Buses will detour from Central and resume the regular route on Hermitage Avenue at Korean Veterans Boulevard. **To downtown:** Buses will detour on 8<sup>th</sup> Avenue at Korean Veterans Boulevard to Central.

**52 Nolensville Pike – From downtown:** Regular route. **To downtown:** Buses will detour on 8<sup>th</sup> Avenue at Lafayette Street to Central.

**55 Murfreesboro Pike – From downtown:** Regular route. **To downtown:** Buses will detour on 8<sup>th</sup> Avenue at Lafayette Street to Central.

**93 Star West End Shuttle – From Riverfront:** Buses will detour on 1<sup>st</sup> Avenue and will resume the regular route on Broadway at 5<sup>th</sup> Avenue. **To Riverfront:** Buses will detour on 8<sup>th</sup> Avenue at Korean Veterans Boulevard to Riverfront Station.

For more information, please call Customer Care at 615-862-5950 weekdays from 6:30 a.m. to 8 p.m., Saturdays from 8 a.m. to 5 p.m. and Sundays from 10:30 a.m. to 2:30 p.m.

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Editor's Note: To request this info in an alternative format, call 615-880-3970 for the ADA Coordinator.